GENERAL TERMS AND CONDITIONS OF THE CAR PARKING AGREEMENT

These general terms and conditions of the car parking agreement established between the User and Aeroporto Friuli Venezia Giulia S.p.A. (hereinafter "Trieste Airport") aim to regulate the permanence of the users' vehicles in the pay car parks of Trieste Airport and the online parking booking processes performed through the website www.triesteairport.it. In particular, by ticking the specific acceptance box provided on the website "triesteairport.it", in the vehicle booking/parking space rental page, the User establishes with Trieste Airport a contract for the temporary rental of a parking space within the car park specifically selected by the former, and expressly accepts the General Contractual Terms and Conditions indicated below, which regulate the User's rental of the space and the terms and conditions of the same.

- 1) The contract makes no provision for the deposit, safekeeping, delivery or assignment of the vehicle and Trieste Airport is under no obligation to keep the same under surveillance.
- 2) The User will not be entitled to obtain a specific parking space that is continuously reserved for the use of their vehicle within the Car Park, as there are no restrictions on these and the option of choosing a particular one is not provided. The space must be used by the person who has booked/rented the same and cannot be transferred or sold to third parties. Failure to comply with these terms and conditions will lead to the User being denied the possibility to use the car park and pay the price established for its use.
- 3) Any User who fails, fully or partially, to use the booked/rented space will not be entitled to a refund for the amount paid for the service not effectively used. Failure to pay any amounts due for additional periods of stay in relation to those specified in the booking will effectively result in the User being prevented from leaving the car park through the automatic barrier: in this case, the User must go to the Payment Office with a copy of the booking to adjust the relative amount and pay any difference between the amount due for the actual period of stay and the period they had booked/paid for, after which they will receive a ticket enabling the vehicle to leave the car park.
- 4) This contract will have effect from the date of booking/rental of the space through the website, certified by the email received from park@triesteairport.it with the relative booking confirmation. It will be valid until the time when the vehicle leaves the car park. Any failure to pay, or unsuccessful payment of, the amount due to Trieste Airport, or even part of the same, will result in the immediate deactivation and cancellation of the booking.
- 5) The procedure for booking/renting the car parking space requires the User to pay the amount indicated on the website in advance, which corresponds to the rate in force at the time of rental, and is calculated based on the date and time of entry and exit from the car park, taking into consideration any applicable discounts and/or promotions. The User acknowledges and accepts that the discounts applied to the prices of renting the parking spaces can vary depending on the commercial policies of Trieste Airport and are subject to availability.
- 6) Any failure to pay, or unsuccessful payment of, the amount due to Trieste Airport, or even part of the same, will result in the immediate deactivation of the booking. Should the User fail to make full payment of the due amount before the date on which the stay begins as specified on the booking/rental confirmation, this contract will be deemed automatically terminated (pursuant to Article 1456 of the Italian Civil Code) and the User will not be entitled to receives refunds or reimbursements for any amounts paid.
- 7) Trieste Airport will not be liable for any direct and/or indirect damages caused by third parties to the User's vehicle as the result of any kind of damage (caused both by collisions with other vehicles or due to any other reason), acts of vandalism, theft or attempted thefts, adverse weather conditions (hail, lightning or others) or

earthquakes or natural events in general, including therein the accessories (car radio, wheels, etc.), luggage, valuables and other objects left in the vehicle.

- 8) The User will be the sole party liable for any direct and/or indirect damage caused by the vehicle and/or by the above-mentioned vehicle User to the structures of Trieste Airport and/or the airport management and/or to the passengers and/or third parties present for any reason in the Airport. The User will be obliged to notify Trieste Airport immediately of any said occurrences.
- 9) Users must not leave the Parking ticket inside their vehicles and Trieste Airport will not be liable for any removal/loss of the same.
- 10) Any Users who, during the booking/rental phase may have indicated the registration number of the vehicle to be parked, must be extremely careful to always keep the vehicle registration plates clean and clearly visible, to ensure that these can easily be read at the vehicle entrances to the Car Park; failure to do so may prevent the entrance systems from reading the registration number correctly and therefore from recognising the booking or rental. In this case, the User must pass the QR code present on the booking confirmation received via email after booking under the data reader present on the entry column.
- 11) The User can cancel the booking at any time and, specifically, the cancellation:
 - is free of charge if made with advance notice of 7 days in relation to the date/time of entry to the car park as scheduled in the booking;
 - if made between 7 days and 24 hours before the date/time of entry to the car park as scheduled in the booking, will incur a charge equal to 50% of the value of the stay as scheduled in the booking;
 - if made less than 24 hours before the date/time of entry to the car park as scheduled in the booking, will incur a charge equal to the full amount of the value of the stay as scheduled in the booking.

Any parking refunds granted will be paid in the days following the request for cancellation, by way of the payment system adopted by the Company and used when renting the space. No refunds will be paid directly by the staff responsible for managing the car parks.

12) The User must not impede the circulation and parking of other vehicles and/or stop or leave their vehicle outside the marked parking spaces. Additionally, they must not park in such a way as to occupy more than one space, or park in the spaces reserved for disabled drivers without displaying the disability badge provided pursuant to Italian Presidential Decree 384/1978 or park inside the car park for a continuous period of more than 90 days without first notifying Trieste Airport and justifying their reasons for doing so. In this case and should Trieste Airport believe, at its sole discretion, that the User's vehicle is blocking the transit or stay of the other vehicles, or that it constitutes a danger for the safety of the users or infrastructures, the vehicles parked inappropriately can be removed and the relative costs can be charged to the User. In any case, Trieste Airport will be entitled to remove the User's vehicle should it need to do so for the purpose of performing urgent interventions or for safety or security reasons.

13) Additionally, it is prohibited for the User to:

- smoke in the areas where "no smoking" signs are displayed, or light fires in the car park;
- impede the services from moving or working in any way;
- keep inflammable, explosive or otherwise hazardous substances in the vehicle, except for the fuel contained in the built-in fuel tank of the vehicle;
- decanting fuel in any way inside the car park;
- abandon waste and/or offload on to the floor water, oils and any other elements likely to smear, soil or pollute the same;

- perform any repair and/or cleaning activities on the vehicle within the car park;
- allow the admission of vehicles leaking liquids (fuel, oil etc.) into the car park;
- leave animals in the vehicles parked in the car park;
- leave the engine of the vehicle running for longer than the time strictly necessary in order to complete the manoeuvre.

Failure to comply with any of the provisions described above will result in the User being charged a fine of € 100, without prejudice to the right of Trieste Airport or any third parties to claim compensation for additional damages, if applicable. The User must also comply with the regulations in place regarding the stay/stopping of LPG-powered vehicles in the car park and, in any case, drive the vehicle in the car park at a speed that will not create a danger and in any case never above the indicated speed limit. If there are no speed limit signs on display, the User must not exceed the speed limit of 10 km/h.

- 14) The User must also comply with the Regulations of the car park as published by Trieste Airport, which can be consulted at the car park paypoint of Trieste Airport and are displayed at the entrance to the car park.
- 15) Should the car park fail to be operational due to extraordinary circumstances, or be closed subsequently to the booking/rental, the User can park in another paid parking area managed by Trieste Airport within the same Airport, subject to availability of spaces, under the same terms and conditions as those of the original booking/rental. In order to benefit from these conditions, the User must pick up their admission ticket for the alternative car park and, at the end of the stay, go to the car park paypoint of Trieste Airport to formalise and pick up their exit ticket.
- 16) Any claims must be immediately raised with the service staff in attendance (present in the car park paypoint) before moving the vehicle. Failure to do so will invalidate all claims. The User must then submit the claim in writing, sending it by email to the attention of the "no aviation" Business Management of Trieste Airport to: park@triesteairport.it.
- 17) All and any disputes regarding this Contract, including those deriving from the interpretation, execution, forfeiture and termination of the same, will be subject to the sole jurisdiction of the Ordinary Court of Gorizia.
- 18) Pursuant to and by virtue of the terms of Italian Legislative Decree no. 196/03, Trieste Airport has provided the User with the appropriate note regarding privacy via the website www.triesteairport.it.